



Friday 8<sup>th</sup> December 2017

## Let it snow, let it snow, let it snow!!

Whilst I think we can all agree there is something magical about the snow and the winter weather, it does create some problems! In the bad weather, or more specifically the snow, I will endeavour to keep Angels open and operating as normal. However, as a number of the team either live outside Cheltenham or rely on public transport, the normal running of the nursery will depend on staff being able to get to work and for satisfactory staff:child ratios to be maintained.

In the past, the team have made every effort to get to work as normal, and I am obviously conscious of their safety and wellbeing in extreme weather conditions.

## IF THE NURSERY HAS TO CLOSE WE WILL UPDATE FAMLY AND CONTACT EACH FAMILY BY TELEPHONE INFORMING YOU OF THE SITUATION GIVING YOU AS MUCH NOTICE AS POSSIBLE.

If the nursery is limited to the number of children, due to staff shortages, I will have to limit the admissions. In this instance it is very difficult for us to decide who needs the places more than others, so can I ask that if you do not absolutely need your nursery place on that day would you please lets us know. We can then keep that space for those who need it and will, of course, offer you a swap or a refund.

Finally, if the weather conditions worsen throughout the day we may take the decision to close early in order to ensure the staff have a fair chance of getting home safe and sound in poor conditions. If this is the case we will contact you as early as possible to give you time to arrange for early collection of your child.

Many thanks, wrap up warm and enjoy the weather!



Tracey

